

GLOBAL RESPONSE

An international escalation service providing added protection and peace of mind for your lone and hybrid workers living or working overseas



Worldwide protection

Receive assistance no matter where in the world you are. Our Peoplesafe ARC controllers will confirm your location within 5m² upon your SOS alarm activation.



24/7 incident management

The ARC will contact and identify the user, confirm their location and follow the international escalation process.



SOS alarm button

Immediately activates an SOS alarm to our UK ARC with an average response speed of 3 seconds time.



The Global Response service is available via the Peoplesafe Pro App which can transform any smartphone into a personal safety alarm.

Under UK law, an employer is responsible for the safety of their employees wherever they are working. If your employee raised an alarm while overseas, **do you have a level of protection in place that can send help to them?**



HOW IT WORKS

Personalised or companywide escalation procedures are set up on the Peoplesafe Portal for employees travelling abroad for work or permanently working overseas that will come into effect as soon as an alarm is raised.

RISKS TO CONSIDER

- **Unfamiliar surroundings and customs**
- **Language barrier**
- **Travelling to remote regions**
- **Being targeted by criminals**
- **National emergency in the country (e.g. pandemic, war, natural disaster)**
- **Not knowing the country emergency number**
- **Time taken before the employer is informed of the international accident**

USER SCENARIO

On a business trip to the USA, a heavy downpour causes flooding and the worker is left stranded. They activate the SOS alarm on the Peoplesafe Pro App and speak to an ARC Controller who captures the incident, confirms their location and contacts the employee's manager – as per the Global Response escalation procedure – who gets in touch with the company's American-based office to help get the employee to safety.

OPTIONAL EXTRAS

The Global Response service can be customised to suit your business needs:

- **Timed activities**
- **Geofencing**
- **Translations**