

CREATING AN EMERGENCY RESPONSE PLAN STEP BY STEP INFOGRAPHIC

An emergency response plan is an essential element of a business continuity plan and refers to the set of instructions put in place to minimise the damage caused by an emergency, this includes safeguarding property, people and the environment. Use the following steps to create a comprehensive emergency plan:

Step 1: Identify the risks

Identify the potential emergencies facing your organisation and rank them by risk and likelihood.



Step 3: Plan your response

Create a clear and concise plan for what to do in the event of each type of incident.

Step 5: Ensure staff are trained

Your response plan should be shared internally and employees should be trained to know how to respond in a critical situation.



Step 7: Test the plan



Once the plan has been created, it should be reviewed and readiness testing exercises should be conducted.

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Step 2: Build a team

Pre-planned coordination is necessary to avoid conflicting responsibilities. Tasks that should be assigned include; activating the emergency plan, alerting staff, providing first aid and sounding the all-clear.

Step 4: Implement protective measures

Where gaps are identified, introduce new protective measures (e.g. emergency notification technology).



Step 6: Make critical information accessible

Important information such as floorplans and available resources should be easily accessible to the necessary people.

Step 8: Update regularly

Your response plan should be reviewed and updated at least annually or when any situation affecting your organisation changes (e.g. changes to key personnel, location or business structure).

